means for communicating with a remote information handling system to allow the telephone user to add available service time on the telephone account based upon account details entered by the telephone user and payment made by the telephone user.

- 21. A self-service terminal according to claim 20, wherein the acceptor receives payment in the form of currency notes.
- 22. A self-service terminal according to claim 20, wherein the acceptor receives payment in the form of credit.
- 23. A self-service terminal according to claim 20, wherein the telephone account comprises a prepayment account.
- 24. A self-service terminal for enabling a telephone user to obtain additional available service time on a telephone account, the self-service terminal comprising:

an first device which allows the telephone user to enter account details associated with the telephone account;

a second device which receives payment from the telephone user to pay for additional available service time on the telephone account; and

a third device which communicates with a remote information handling system to allow the telephone user to add available service time on the telephone account based upon account details entered by the telephone user and payment made by the telephone user.

/ 25. A self-service terminal according to claim 24, wherein the second device receives payment in the form of currency notes.

- 26. A self-service terminal according to claim 24, wherein the second device receives payment in the form of credit.
- 27. A self-service terminal according to claim 24, wherein the telephone account comprises a prepayment account.
- 28. A method of providing additional available service time on a telephone account, the method comprising the steps of:

receiving account details associated with the telephone account from a user at a self-service terminal;

receiving payment from the user at the self-service terminal to pay for additional available service time on the telephone account; and

adding available service time on the telephone account based upon account details received and payment received.

- 29. A method according to claim 28, wherein the step of receiving payment includes the step of receiving payment in the form of currency notes.
- 30. A method according to claim 28, wherein the step of receiving payment includes the step of receiving payment in the form of credit.
- A method according to claim 28, wherein the telephone account comprises a prepayment account.

